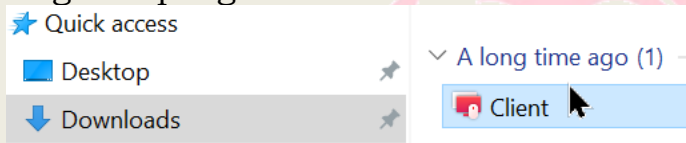




Quick Checkup

Click **Client** or copy and paste <http://www.knowbrainer.com/downloads/Client.exe> into your favorite browser to download our 11 Mb **Client.zip** file After the download completes, open your Downloads folder. If you don't know where Windows Download folder is, see following:

1. Press **{Win+S}** or if you prefer to go old-school press **{Ctrl+Esc}**
2. Type or copy and paste **%UserProfile%\Downloads** into Windows Search field
3. Press **{Enter}** to open Windows download folder (default download address)
4. You should see the following at the top of your Download folder (perhaps with a few hundred downloads that you forgot to delete). Don't worry, most of us forget to purge Windows Download folder. See following:



5. Double-Click the red **Client** to our RemoteUtilites self-executable. You should see the following (after about 10 seconds). It takes longer than you might think because it is a self-executable:



6. After the RemoteUtilites box appears call us at (615) 884-4558 x2 with your **Internet ID** and **Password**. If you're overseas or simply wish to avoid a long distance phone charge, you can alternately contact us through our [Live Chat](#) with your **Internet ID** and **Password**. **Client** also includes secure encrypted VoIP for Live Communication (like Skype).