



How to Install KnowBrainer 2020

Step #1. Click the [KnowBrainer Manual](#) which pictorially details installing KnowBrainer.

Step #2. Click [KnowBrainer 2020 Download](#) to download the KnowBrainer installation. Now double-click **KB2020Setup.msi** to install (see instructions in previous download manual).

Step #3. After you have installed KnowBrainer 2020, you can optionally click [How to Update KnowBrainer Commands](#) PDF for details on installing the most recent KnowBrainer 2020 commands. *Note: This command updater is exclusive to KnowBrainer 2020. It does NOT support KnowBrainer 2017 which was end-cycled on November 24, 2020*

Step #4. After you finish installing and launching KnowBrainer, we recommend downloading the [KnowBrainer Quickstart](#) pdf which is our version of KnowBrainer cliff notes. You will find a handful of our most popular commands with details and examples.

FREE Support: [KnowBrainer Forum](#), Support@KnowBrainer.com, [Live Chat](#) or call us (615) 884-4558 x2 from 10 AM to 6 PM M-F and 11 AM to 6 PM weekends CDT (including holidays). That's right, we are not one of those companies that hide their phone numbers or leave you high and dry on the weekends.

PAID Support: [Global White Glove Remote Support](#)

Note: If you received a complimentary download of KnowBrainer 2020, free support is limited to the [KnowBrainer Forum](#)